



English version

Your Human Rights at the 2026 Football World Cup

Know them, assert them, and demand them!

Did you know...?

Mexico City will host five matches during the 2026 Football World Cup. To protect and promote the rights of residents and visitors, the Mexico City Human Rights Commission (CDHCM) is carrying out the campaign **CDHCM Your Field of Rights**, focused on:

Promotion

Information on social media and in public spaces, reflections with specialists, workshops, contests and publications on human rights.

Prevention and protection

Timely detection of risks, field monitoring and documentation of the human rights conditions, particularly of priority groups.

Defense

Immediate assistance and legal support, and when necessary, medical and psychosocial support in response to possible human rights violations.



What human rights must be protected during the 2026 Football World Cup?

- **Right to the city.** You can use public spaces, services and transportation. In the context of the World Cup, you must not be excluded or have your access to them restricted.
- **Right to equality and non-discrimination.** No one may treat you differently based on your nationality, appearance, gender, age or skin color, whether in the street, in restaurants or at football-fan fests.
- **Right to personal integrity.** You must not be subjected to acts of abuse or violence by authorities or private individuals.
- **Right to mobility.** Your journey must be safe and efficient, whether you are attending World Cup events or going to work, school or home.
- **Access to justice.** If you are a victim of a crime or abuse, authorities must receive your complaint, provide protection and investigate the incident.
- **Right to protest.** You have the freedom to participate in public demonstrations, including demands for justice in response to serious human rights violations such as disappearances and femicides.

Assert your rights!
Mexico City's Political Constitution upholds and protects them.

What must the authorities do during the World Cup?

- **Avoid arbitrary or unjustified arrests.** You cannot be detained without a legal basis. If this happens, the authorities must provide an explanation, ensure access to legal representation and respect your physical integrity.
- **Prevent any violation of your rights.** If you are a victim of violations such as torture, solitary confinement or excessive use of force, they must be investigated and sanctioned without delay.
- **Respect your mobility and the use of public space.** The hosting of the World Cup must not limit your access to parks, squares and streets, nor your ability to get around.
- **Ensure complaint and reporting mechanisms.** If you experience violence or discrimination, the government must provide safe and easily accessible places where you can report these cases, with special attention to women, people experiencing homelessness, people of diverse sexual orientations and gender identities, and other groups in situations of vulnerability.

Remember

Private companies are also responsible for ensuring that their activities and services do not put your human rights at risk.



How does the CDHCM protect your rights?

The CDHCM is an autonomous public institution that **protects, promotes** and **defends** the human rights of all people who live in or travel through Mexico City.

! If you feel that your rights have been affected during the World Cup, we can support you:

We receive complaints by phone, email or in person.

We take action when public authorities commit abuses or fail to act.

We provide legal guidance to help you submit your complaint or request to the appropriate authority and ensure it receives proper attention.

! **Find us.** Look for CDHCM staff wearing vests or go to the ombudsmóvil.

How can you enjoy the World Cup safely and respectfully?

Whether you are a resident of the city or a visitor, follow these recommendations to enjoy this sporting mega-event.

Learn about the institutions where you can file complaints or report discrimination, mistreatment or violence cases.

Promote a culture of respect on social media and in gathering spaces.

Respect the diversity of identities, ways of life and cultures.

Respect reserved areas for persons with disabilities, older persons and other groups that require tailored support.

! If you are a tourist and lose your documents, have an accident or become a victim of a crime, notify the local authorities and your consulate immediately.

Do you need help?

- Find the emergency button on street poles.
- Press it.
- Wait for a response from staff who will assist you.

Which authorities can approach you in Mexico City?

Mexico City Secretariat of Tourism

Xoli (chatbot)
☎ 55 6565 9395.
🌐 <https://www.mexicocity.org.mx>

Mexico City Secretariat of Citizen Security

☎ 55 5242 5100.
🌐 <https://www.ssc.cdmx.gob.mx>
f /PoliciaCDMX X @SSC_CDMX

Tourist Police (Tourist Assistance Center)

☎ 55 4891 1166.

Mi Policía App

🌐 <https://www.ssc.cdmx.gob.mx/ciudadania/mi-policia>

Cyber Police

☎ 55 5242 5100, ext. 5086.

Mexico City Attorney General's Office

☎ 55 5200 9000.
🌐 <https://www.fgjcdmx.gob.mx>

Locatel

☎ *0311 and 55 5658 1111.

Mexico City Council to Prevent and Eliminate Discrimination

☎ 55 4600 8233 and 55 5341 3010.
🌐 <https://www.copred.cdmx.gob.mx>

Office of the Legal Advisor

☎ 55 5128 1122.

United Nations Children's Fund

Zero Tolerance Campaign – Blue Card Against Child Exploitation

🌐 <https://www.unicef.org/mexico/cero-tolerancia-mundial>
Emergency line: ☎ 911. Anonymous reporting line: ☎ 089.
National hotline and chat against human trafficking:
☎ 800 5533 000.

Learn about the contents of our campaign **CDHCM Your Field of Rights** at:



Approach the Commission to learn more about human rights! If authorities do not respect your rights, file a complaint.

Mexico City Human Rights Commission

Headquarters

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CDHCM field offices

<https://piensadh.cdHCM.org.mx/index.php/folletoser/2024-delegaciones>

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Free services

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